

Country Code	Language	PTT Access
ES	SPAIN	900814531
FI	FINLAND	800915592
HR	CROATIA	800806151
HU	HUNGARY	06-80-98-7434
EG	EGYPT	8000000443
FR	FRANCE	805540902
GB	UNITED KINGDOM	0800 169 0459
GE	GEORGIA	00 36 1 778 9006
GR	GREECE	80044149448
GT	GUATEMALA	855-561-4747
HK	HONG KONG	30713223
HN	HONDURAS	800-0123
NL	NETHERLANDS	0800 4040401
SK	SLOVAKIA	800190004
CH	SWITZERLAND	0800 002399
CO	COLOMBIA	01800 5181460
DE	GERMANY	0800-5894958
DK	DENMARK	80 32 05 30
DO	DOMINICAN REPUBLIC	877 636 3305
EC	ECUADOR	1-800-225-528
JP	JAPAN	0120-659800
KR	KOREA	080-529-0880
MU	MAURITIUS	8020440079
MY	MALAYSIA	1-800-22-0082
PE	PERU	0800 53842
PK	PAKISTAN	00 36 1 778 9483
PR	PUERTO RICO	1-855-561-4747
PT	PORTUGAL	800844814
PY	PARAGUAY	008-11-800
RS	SERBIA	800190206
CL	CHILE	1230 020 7343
CN	CHINA	4008833406
CR	COSTA RICA	0-800-011-1251
CZ	CZECH REPUBLIC	800701330
DZ	ALGERIA	00 33805540902
EE	ESTONIA	8000044509
KZ	KAZAKHSTAN	8-800-555-03-36
LB	LEBANON	01-426-801
LT	LITHUANIA	880031509
LV	LATVIA	80004326
MA	MOROCCO	002-11-0011
MX	MEXICO	18000835501
NI	NICARAGUA	001-800-2202167
NO	NORWAY	80033068
NZ	NEW ZEALAND	800452988
PA	PANAMA	8000448335
PH	PHILIPPINES	-8679
PL	POLAND	800 702 392
RO	ROMANIA	800896679
RU	RUSSIA	8.108E+13
SG	SINGAPORE	68185619
SI	SLOVENIA	80081195
SA	SAUDI ARABIA	8008449417
SE	SWEDEN	201404318
IN	INDIA - Dharavi	022-24061-799
AR	ARGENTINA	8002660506
AT	AUSTRIA	800297813
BE	BELGIUM	80081239
BG	BULGARIA	8001194408
BY	BELARUS	8.108E+13
CA	CANADA	1-855-397-5243
ID	INDONESIA	1803442509
IL	ISRAEL	1809344213
IN	INDIA	022-66646-226
AM	ARMENIA	00 36 1 778 9005
AU	AUSTRALIA	1800263986
BR	BRAZIL	0800 047 4698
IE	IRELAND	1800 995185
IT	ITALY	800930863
AE	UNITED ARAB EMIRATES	80004441987
IN	INDIA - Deonar	022-67061-926
SV	EL SALVADOR	800-6892
TH	THAILAND	18004418338
TT	TRINIDAD AND TOBAGO	1-8773363265
TW	TAIWAN	0800-666-082
UA	UKRAINE	0 800 502 237
UY	URUGUAY	000-411-002-6382
VE	VENEZUELA, BOLIVARIAN	8001006311
TR	TURKEY	8.00449E+11
US	UNITED STATES	1-855-561-4747
VN	VIETNAM	120-11574
ZA	SOUTH AFRICA	0800 202 914
IL	ISRAEL	1809407466

## Frequently Asked Questions

- How do I retrieve my SUMMIT password?
  - Access the SUMMIT login page: <https://jnj.csod.com/client/jnj/default.aspx>
  - Click on the **Forgot Password** link
  - Enter your partner **Email Address** as the **Login Credentials** and click **Submit**
  - You should receive an email with a password reset link within about 10 minutes
  - Once you receive the email, click on the password reset link and enter a new password
  - You will be directed to the SUMMIT Login Page where you will enter your email address and your new password
- I have not received an email after using the **Forgot Password** link, what can I do?
  - You may not receive an email if your account is inactive or your email address is not correct. Please call the support number for region. The support team will be able to identify any account issues.
- I am being prompted to put in a WWID and Network Password on a Johnson & Johnson Technology screen, what should I do?
  - You may have been directed to a single-sign on page that is only available for Johnson & Johnson employees. Please use the following link to login with your email address and password:
    - <https://jnj.csod.com/client/jnj/default.aspx>